

Automating System Refreshes with Libelle System *Copy*

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About Libelle



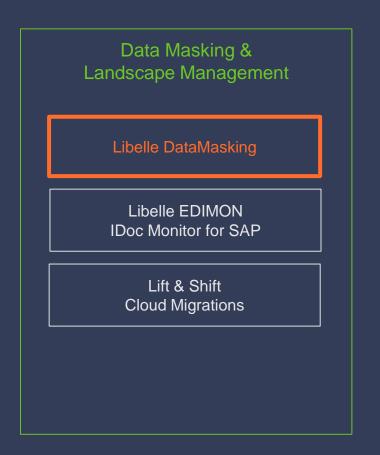
- HQ in Stuttgart, Germany
- Offices in Atlanta, USA and Paris, France
- Develop & market standard enterprise software since '94
- 1,500+ installations at 400+ corporate customers worldwide
- 8 global Fortune 50 customers run Libelle software
- 25% of Libelle customers have >1bn\$ annual revenue

Libelle Solution Portfolio





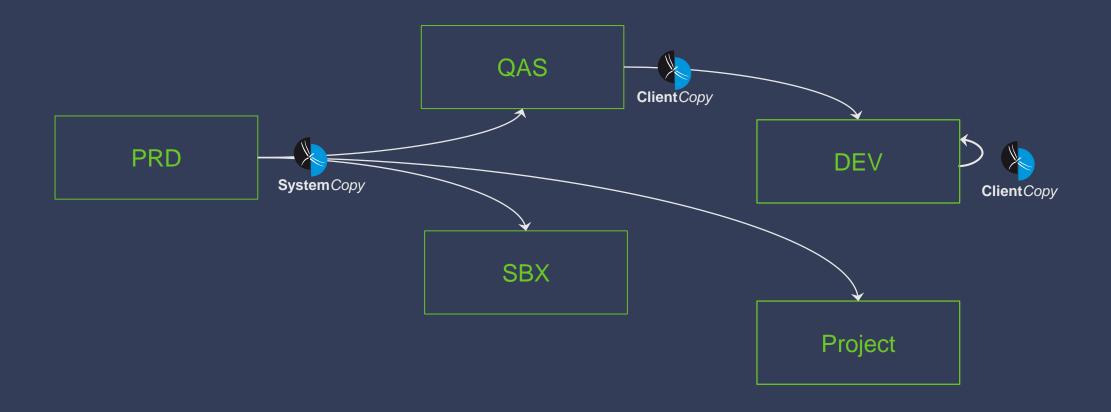




Libelle software standardizes, automates, and optimizes IT operation.

The Homogeneous System Refresh





With 'System Refresh', we mean Homogeneous System Copies and Client Refreshes. We do not include Data Slicing or heterogeneous migrations.

Refresh Challenges & Opportunities



Time intensive

Know-how intensive

Labor intensive

Highly repetitive

Downtime during execution

Refresh Challenges & Opportunities

Increased requests for refreshes

Small mistakes have big impacts

High complexity

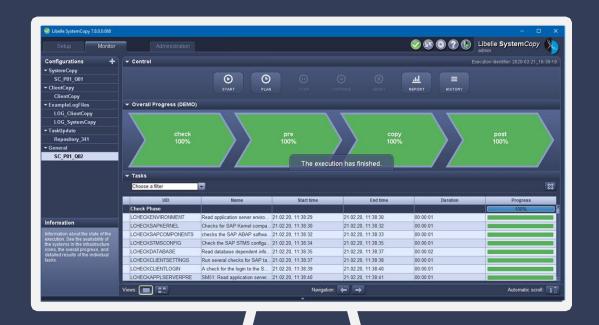
Quality depends on who executes

BDLS running for hours

Manual refreshes are expensive for the business in multiple dimensions

What is Libelle **System** Copy?



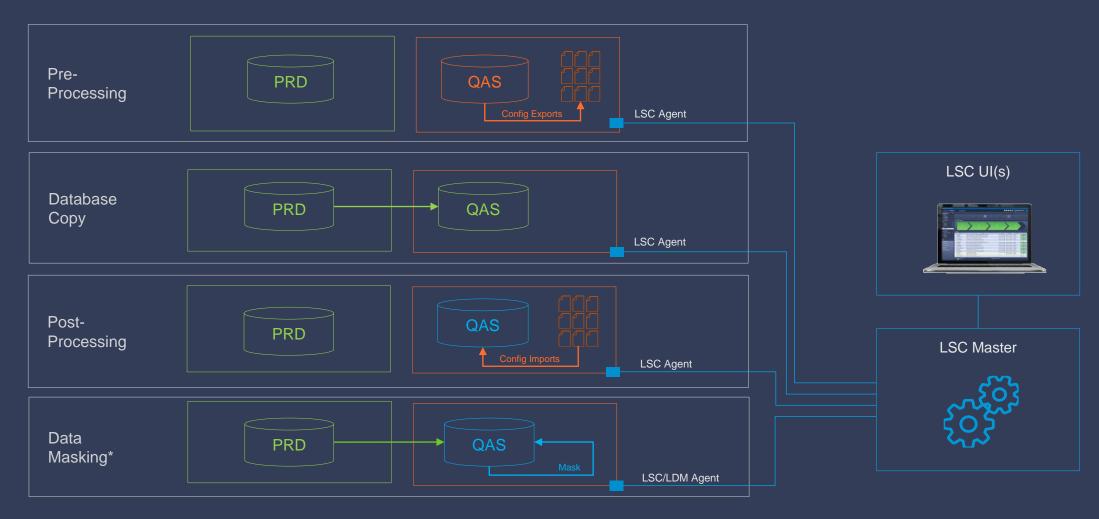


- LSC Software automates and accelerate refreshes end-to-end
- LSC is an automation framework with a modern, role-based UI
- LSC comes with 450+ pre-configured tasks covering
 95% of typical refreshes
- LSC embraces automation following SAP standards

LSC has 3 main components: Automation Framework, Task Repository, and Admin UI

System Refresh Workflow

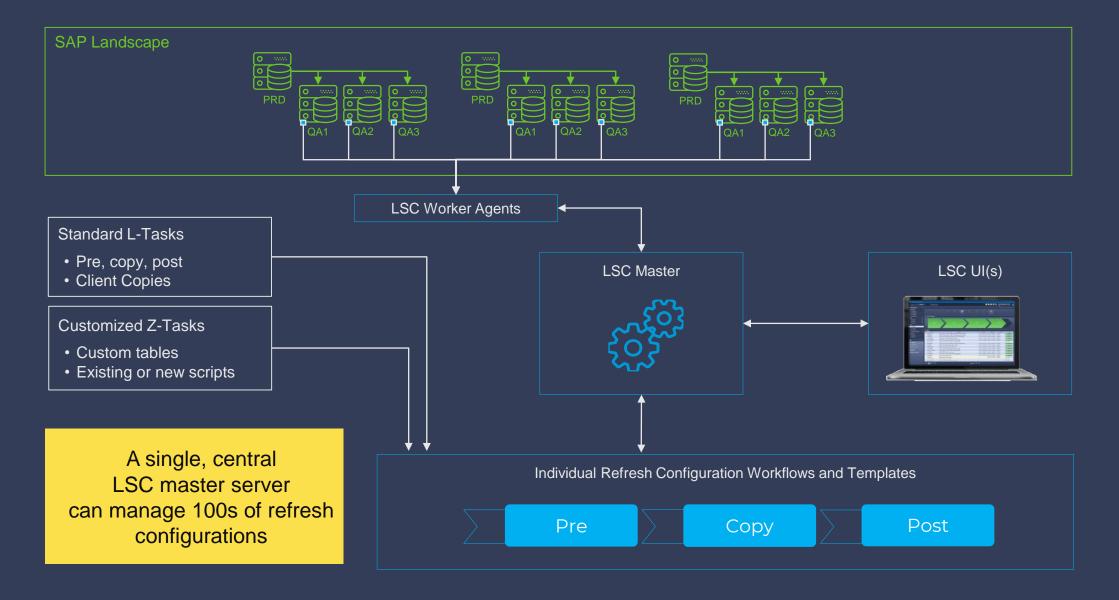




Config Data is exported from current QAS, followed by DB copy, followed by config data imports and (optional) masking.

LSC Master/Worker Architecture





Worker Agent: Task and Connector Types



Table and DB Operation

Export table content (R3Trans)

Delete table content (R3Trans)

Import table content (R3Trans)

SQL via Libelle DB Connectors

Unix, Linux, and Windows Scripts

Any shell scripts

PowerShell scripts

Libelle Shell scripts

Python scripts

Execute SAP Functions

Generic R3Trans tasks

Execute SAP Function Modules

Run SAP executables

Workflow Management

Interactive tasks (Breakpoints)

Multi-system sync tasks

Email status tasks

All tasks types are generic and can be used for Libelle- or Customer Tasks

LSC Task Repository: T-Codes and Areas

- ✓ BD54
- ✓ BDLS
- ✓ BRCONNECT
- ✓ BRCSADMIN
- ✓ DB/OP\$
- ✓ DB13
- ✓ DB59
- ✓ HANA DB
- ✓ JAVA
- ✓ LC10
- ✓ LDAP
- ✓ LPCONFIG
- ✓ OAC0
- ✓ OAM1

- ✓ OSS1
- ✓ RSA1
- ✓ RSCUSTA
- ✓ RSCUSTV3
- ✓ RZ04
- ✓ RZ10
- ✓ RZ20
- ✓ RZ70
- ✓ SAP checks
- ✓ SAP start
- ✓ SAP stop
- ✓ SCC4
- ✓ SCC7
- ✓ SCC8

- ✓ SCOT
- ✓ SDCCN
- ✓ SolMan
- ✓ SE03
- ✓ SE06
- ✓ SE38
- ✓ SE61
- ✓ SE80
- ✓ SECSTORE
- ✓ SF01
- ✓ SICF / HTTP
- ✓ SLDAPICUST
- ✓ SLICENSE
- ✓ SM02

- ✓ SM14
- ✓ SM28
- ✓ SM37
- ✓ SM38
- ✓ SM51
- ✓ SM58
- ✓ SM59
- ✓ SM61
- ✓ SM65
- ✓ SM69
- ✓ SMLG
- ✓ SMQR
- ✓ SMQS
- ✓ SMT1

- ✓ SMW0
- ✓ SNC
- ✓ SP12
- ✓ SPAD
- ✓ SR13
- ✓ SS02
- ✓ ST03
- ✓ STMS
- ✓ STRUST
- ✓ THOST
- ✓ TST03
- ✓ WE20

LSC Task Repository provides 450+ pre-configured tasks. Typically, 95% of refresh activity comes 'out of the box'. Especially with SAP HANA, 100% of refresh tasks can be automated

LSC Task Repository: Areas



Standard Pre-Processing

- Export/ management of ~70
 T-Codes with config data
- System stop sequences for SAP landscapes

Standard DB Copy Tasks

- Libelle DBCopy tool for Oracle, DB2, MSSQL, HANADB, ASE, MaxDB
- Automated HANADB backup/ restore
- Snapshots for selected tools
- Command Line integration for Backup Tools

Standard Post-Processing

- Import/ management of ~70
 T-Codes with config data
- Accelerated BDLS
- TemSe
- System start sequences for SAP Landscapes

Standard Functional and Cross-Functional Tasks

- BI systems
- LiveCache systems
- CRM middleware
- RSA admin table

- SOA Manager
- PI tasks
- Tasks for DEV refreshes
- Java import/ export

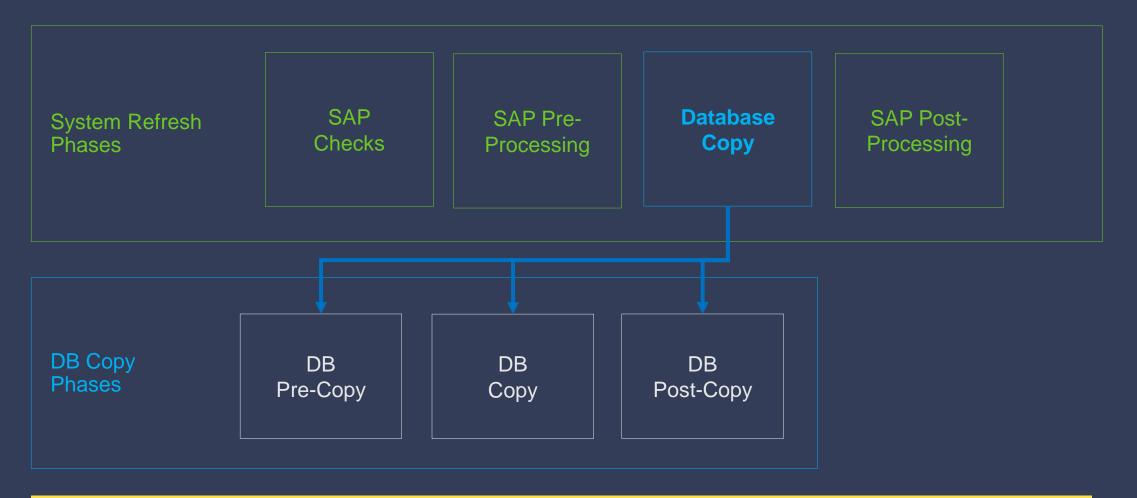
- User messages
- Background screens
- · Batch processing
- Transport deltas

- Client-dependent tables
- Client-independent tables
- Etc.

LSC covers typical refresh activity out of the box

Database Copy Phase Automation

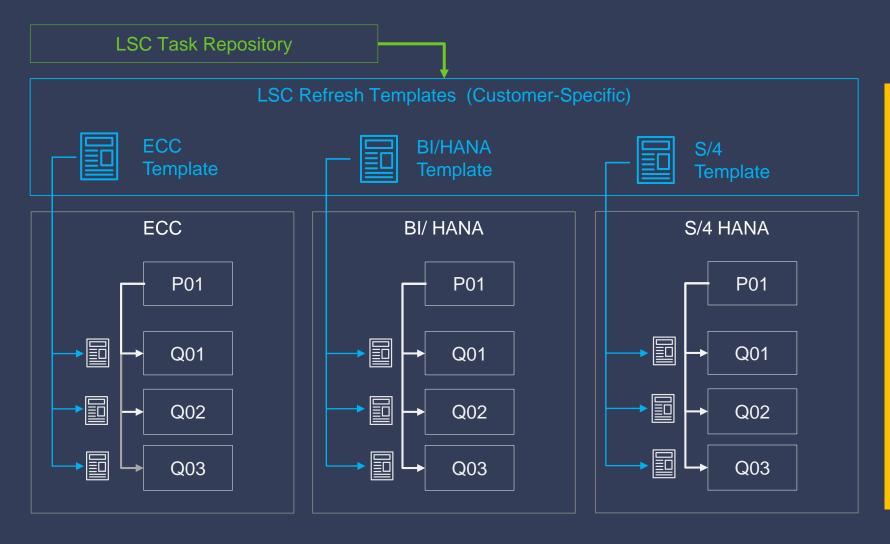




LSC can ... (1) Provide a fully orchestrated DB Copy, (2) Integrate customer scripts, or (3) let customer continue handling the Copy Phase

LSC Refresh Template Management





During Implementation, customer-specific Master Templates are configured.

Future changes to the configuration can be made in a Master Template and then be mass-pushed to the derived configurations.

Enterprise Features



- Central LSC Server(s) managing 100s of configuration
- Configuration management, duplication, export, import, etc.
- Change audits
- Refresh history
- Refresh PDF reports with all logs
- LSC Standard Repository
- Role-based UI/ LDAP integrated; LDAPs
- Highly Customizable
- Extensive holistic Security Concept
 - Digitally signed configurations,
 - Role-based access to configurations,
 - Secure password storage via public/private keys

LSC Summary



- Optimize Reduce manual overhead by automation
- Standardize Automation forces standardization
- Reduce Costs Do more with less
- Predictability and Consistency Provide predictable and consistent refreshes
- Traceability Each refresh step is documented in detail
- Reduce Risks Reduce Business Risks when deploying new features
- Faster Deployment Deliver Refreshes faster
- Streamline SAP Operation Automate as much as possible
- Automated Basis Admin: Difficult to find and retain highly skilled Basis Admins

Speed, Efficiency, and Consistency translate to Cost Savings.

Automation Driver may be complexity of a single system,

sheer number of refreshes, or both.